

## PTI - leading technology innovation in higher education, government and other industries.



Today's higher education schools are being asked to increase their participation in managing cohort default rates (CDRs), and many schools are seeking additional outside help. Traditional higher education receivables companies and others have begun focusing on default management as a natural extension of their services. Not only are they working to help schools manage their CDRs, but their private loan portfolios as well. Ultimately, these service providers need a system that can accommodate all loan types, with relevant data import and reporting.

PTI can help. Our *priority* Default Management System (*pDMS*), allows default service providers to aggregate information from multiple sources and perform activities that lower cohort default rates.

Delivered completely via the web in an easy-to-use browser interface, *pDMS* envelops the default management process for Direct, FFELP, and Private/Alternative loan types. This powerful system tracks the status of students' loans and

enables you to help them find resolution for repayment challenges.

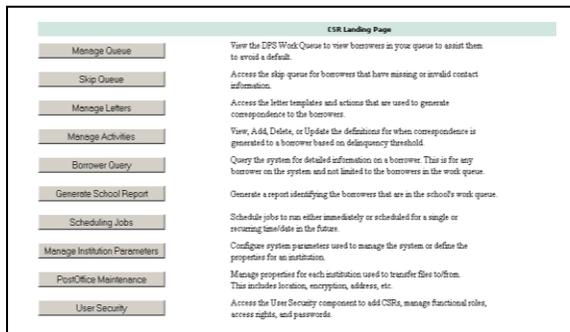
Some of the features include:

- Aggregation of servicer and NSLDS information
- Reporting and analysis tools
- Dialer integration
- Complete history of attempted contacts
- Resolution verification
- Program-level analysis

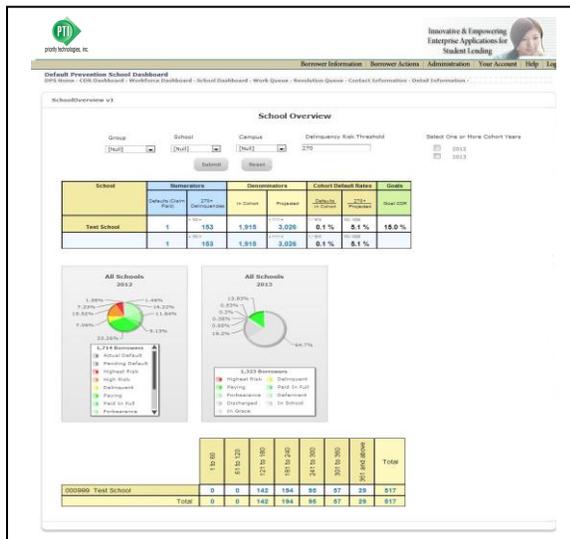
Key to managing a school's CDR is having access to timely information about the school's borrower pool. By pulling data from multiple sources (the Department of Education, loan servicers, FAMS packages, etc.), *pDMS* gives you the most up-to-date information available, then gives you the tools you need to connect with delinquent borrowers, as well as the ability to store histories. *pDMS* also allows you to track and report on the success of default campaigns, so you can create repeatable processes that work.

If a school is already working with default prevention service providers, pDMS can aggregate the information from those providers to report on their activities. With role-based access rights and web accessibility, pDMS also allows you to give access to a school if they want to co-manage their borrower contact efforts.

In addition, if you want to track the success of your in-house borrower service representatives, pDMS allows you to measure their progress as well.



*pDMS' dialer capabilities and easy-to-use interfaces make it simple for borrower representatives to work with the borrower to resolve delinquencies.*



*Drill-down dashboards give a comprehensive overview of cohort details, including an analysis of which students need immediate attention.*

pDMS is the most user-friendly, comprehensive system available today to help you manage school CDRs. pDMS is flexible, allowing you to determine what works best for your borrower pool, and making it easy for you to quickly adapt your program as needed. pDMS also gives you the powerful reporting capabilities you need to know when you are succeeding and when it is time for a change. Contact us today to learn more about our programs for enterprise partners and to schedule a demo.

### About PTI

For almost two decades, PTI has been a respected provider of software, development and process consulting services. Over time, as PTI developed new technologies and acquired expertise, these offerings expanded to include not only consulting services, but cloud solution software products as well.

Today, from the full lifecycle of large scale development projects, to complete software solutions, PTI has helped numerous organizations meet the demands of changing business and regulatory environments.

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